

# WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA)



## DOES YOUR STATE OR LOCAL WORKFORCE AGENCY NEED A LIFE-LINE FOR WIOA OPERATIONS AND PLANNING?

While you may be managing the day to day, who is thinking strategically and providing the leadership needed to bridge ongoing WIOA operations and adjusted work designs all while anticipating future demands, requirements, and deadlines?

## DOES YOUR AGENCY NEED GUIDANCE IN OPTIMIZING AND PLANNING FOR THE "NEW NORMAL" OF WORKFORCE SERVICE DELIVERY?

Mauldin & Jenkins is here to help! We have a team of former state level executives and consultants with extensive WIOA and other workforce related experience.

While governments provide essential services and a thread of normalcy to citizens in our states, cities, and local governments – state and local Workforce agencies must continue to provide services to clients, reimburse training participants without detailed guidance, and continue to create updates to state and local plans providing the continuum of services.

Mauldin & Jenkins' Government Advisory Services Practice can help your Workforce agency strategically and creatively plan for:

- Changing workforce development priorities at state and local levels
- Reviewing grants and contracts to maximize available resources
- Monitoring
- Optimizing procurements

Mauldin & Jenkins LLC, Governmental Advisory Services Practice has a team ready to assist federal, state, and local governments quickly respond to ongoing and revised Workforce operations. We are ready to partner with organizations to be resourceful in providing increased performance outcomes and effectiveness, as well as overcoming daily obstacles and challenges.

## SERVICES

Provided below are areas in which we are able to mobilize immediately to assist you in meeting current demands during this period of emergency:

**National Dislocated Worker Grants (NDWG)**

**Subrecipient Monitoring**

**Procurement**

**Contract Reviews**

**Internal Controls/Segregation of Duties**

**Staffing Modifications**

**Communication**

**Workflow Mapping**

**Proving Leadership Insights**

**Classification & Compensation**

**Policy Manual Modifications**

**Worker's Compensation and Risk Management**

**Project Assessment/Project Management**

## OUR TEAM

**David Roberts** – David is the Partner in Charge of Mauldin & Jenkins' Government Advisory Services Practice with 20 years of consulting experience serving Workforce agencies across the country. He has led advisory projects focused on the financial and administration transition of a state's workforce staff and funding to a new state agency; the state's financial and administrative transition from WIA to WIOA; developing robust financial and programmatic monitoring tools, performing subrecipient monitoring; and assisting with procuring a new Workforce management system. David is an experienced public sector consultant with extensive national experience in creating and implementing transformational strategies for improving operations, service delivery models, and stakeholder satisfaction. He has helped clients realize their strategic vision, transform operations, improve service delivery, enhance customer service, increase revenue, and reduce costs.

**Kate Russell** – Kate possesses ten years as a Director in Georgia state government serving in C-level positions overseeing finance, special strategic projects, and program delivery including service as the WIOA Grant Administrator for Georgia's State Workforce Agency for 7 years. In this role, Kate led two financial and administration transitions of the state's workforce staff and funding to new state agencies, led the state's financial and administrative transition from WIA to WIOA, as well as the introduction of the Uniform Administrative Guidance requirements. Kate's leadership and project management experience includes strategic planning, federally compliant procurement, organizational assessment and design, change management, operational efficiency, and performance management. Kate oversaw the administration and implementation of over \$150MM annually in WIOA Title I, WIOA Incentive Grants, and WIOA National Dislocated Worker Grants. Kate was also responsible for agency grant-writing, resulting in the award of more than \$10MM in USDOL Registered Apprenticeship, USDOL Disability Employment Initiative, and USDOD-Office of Economic Adjustment funding to support Georgia's workforce development efforts. Kate has overseen state and local area strategic planning processes. She has crafted subrecipient monitoring policy and testing tools, trained state and local staff on financial monitoring requirements, written state and local policy on financial administration, compliance and regulatory oversight requirements. Kate has led numerous state, local, and regional training sessions for WIOA staff, Local and State Workforce Development Boards, and local elected officials.

**Tim Evans** - Tim is a widely revered workforce leader in providing executive leadership and project direction to Georgia state government, and federal and state partner agencies. Tim has 27 years of service to the state of Georgia, of which over 20 years in transformational and executive leadership within the Georgia Department of Labor. While serving as Chief Operating Officer, Tim provided organizational oversight of divisions ranging from 1,500 to 4,000 Workforce employees. While serving as Human Resources Director for a workforce agency, Tim provided oversight and policy direction for recruitment, selection, and employee onboarding; salary and compensation administration; employee engagement; discipline and performance management policy direction; legal and administrative review response development; statewide risk management consultant; statewide succession planning policy development; HRIS conversion and project management; constant collaborator with divisional customers to ensure service levels are exceeded.



## ABOUT M&J

Mauldin & Jenkins is one of the largest certified public accounting firms in the country headquartered in Atlanta, GA providing advisory and audit services across the United States. We are considered to be a large regional firm, but embrace the values and practices of a small local firm. Mauldin & Jenkins recognizes the unique operating environment and pressures faced daily by governments and other public sector organizations. As such, we have created our Government Advisory Services Practice, which consists of consultants solely focused on serving state and local government clients – big and small. We bring leading practice operational and service delivery model knowledge and specialized insight to our engagements coupled with a deep understanding and appreciation for the public sector. In addition, the Practice includes consultants who have served in C-level executive management positions within state government overseeing finance, human resources, operations, and program delivery functions.

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